

Final Expense Resources

For Agent Use Only



Steps to Sell Final Expense Policies

Steps/Process

Resources/Links

1

Getting Started

Get Contracted and Create an Account with the carrier. You must make sure you have your contract with the carrier in order to sell or offer any product.

Needs Analysis

Fill out the Comprehensive Fact Finder with the client's needs and personal information.

Ask the right questions based on the client's information and offer a final expense solution. If the client already has Final Expense coverage, ask how much coverage they have and see if you could offer them better.

Contracting

New Agent - Join EB
Existing Agent - Site to Add a Carrier
Empower Brokerage Agent - SureLC

(NOTE: must have agent number and portal set-up)

Download Fact Finder



2

Choosing Solutions

Once you have your contract in order, you should be able to run quotes to look for the best option for your client's needs.

There are two types of carriers offering Final Expense Policies:

- Guaranteed Issue Carriers
- Simplified Underwriting Carriers

You may use the quick quote microsites that do not require an agent writing number to access quotes. Upon receiving your carrier agent number, you should not delay activating your carrier agent portal.

When running quotes for your clients, you can use the information provided by the client on the Comprehensive Fact Finder.

Discuss the policy and coverage details with your client. Ensure the client understands the type of coverage they are choosing, face amount, death benefit, cash value, or any other important element of their Final Expense Policy.

Quotes

American Amicable/Golden Solution
Foresters - Plan Right
Great Western Life
Mutual of Omaha - Living Promise
Oxford
Royal Neighbors
Transamerica - Final Expense
Empower Brokerage Final
Expense Rater

Guaranteed Issue Carriers

Gerber Life - Agent Portal Great Western Life - Agent Portal

Simplified Underwriting Carriers

American Amicable - Agent Portal Foresters - Agent Portal Mutual of Omaha - Agent Portal Oxford Life - Agent Portal Royal Neighbors - Agent Portal Transamerica - Agent Portal

Steps to Sell Final Expense Policies

Steps/Process Resources/Links Submit Business **Placing Business** Foresters - PlanRight LiveApp Each contracted agent can submit electronic applications through their respective life carrier Gerber Life Via Agent Portal portal or upload wet signature applications Great Western - MyEnroller through the Empower Brokerage website. Mutual of Omaha & Each carrier will have instructions on each agent Transamerica portal for submitting new business. The following Oxford Life eApp are for electronic applications. **Royal Neighbors - RNA App Tools Page American Amicable Monitoring Business** Carrier phone numbers and emails are best found on each respective life carrier agent **Empower Brokerage & Life Carriers may send** pending item notifications on new business portal. submitted. For assistance contact To clear, & submit go directly to the life carrier Empower Brokerage Life & and/or underwriting@empowebrokerage.com Financial Department at (888) 539-1633. **Approval & Policy Delivery** For assistance contact Empower Brokerage Life & Once the policy is approved, it is time to deliver it Financial Department at to the client and complete the process. (888) 539-1633. In this stage, you should issue drafting instructions to the insurance company. This means you will need to send an email to your client confirming that they explicitly agree to pay the cost for their policy monthly, starting at the effective date. After this you should send the confirmation to the carrier as soon as possible. Other Delivery Requirements are: **Policy Amendments** Revised Illustration

Additional Resources

In this section, you will find additional resources to help you better understand the Final Expense products our carriers offer. You will also find calculators, consumer sites, and other tools to support you through your selling process.

Videos

Foresters - PlanRight Whole Life

Great Western - MyEnroller eApp Demo

Oxford - Assurance Final Expense eApp

Transamerica - Final Expense Solutions

Tools

Great Western - Funeral Expense Calculator

Oxford InstaWrite Health Assessment

Transamerica - Final Expense presentation

Transamerica RX Mobile Site

Royal Neighbors Remote eApp Sandbox Training (must have RNA agent number)

Member Benefits / Consumer Sites

Foresters - Member Benefits

Mutual of Omaha - MutualPerks

Oxford - Vision Plans

Royal Neighbors - Membership

Transamerica - Final Expense Solutions

Remembering a Life